



## North Sagamore Water District Rates and Regulations for Supplying Water

**Rates:** *Effective on October 2014 Water Bills*

**Basic Minimum:** \$60.00 per year

**Water Rates:** 1-20,000 gallons at \$1.25 per 1,000 gallons  
20,000-50,000 gallons at \$2.50 per 1,000 gallons  
Over 50,000 gallons at \$4.00 per 1,000 gallons

**Service Call:** Minimum one (1) hour and two (2) technicians,  
\$130.00 per hour plus cost of repair parts;  
Additional \$115.00 per hour for machine and operator  
*Updated July 13, 2021*

**Turn On's / Off's:** \$50.00

**Backflow Testing:** \$50.00 per device

**Connection Fees:** *Updated March 14, 2024*

### **Meter Size**

5/8"	Meter -	\$ 3,700.00	typical residential 1" water service
1"	Meter -	\$ 6,950.00	
1 1/2"	Meter -	\$ 13,175.00	
2"	Meter -	\$ 20,500.00	
3"	Meter -	\$ 36,800.00	
4"	Meter -	\$ 57,500.00	
6"	Meter -	\$ 115,000.00	

Connections to existing future use services - \$1,200.00 (up to 1" for residential)

Connection fees are payable at the time of application.

**New Service installation:** *Updated April 11, 2023*

For water services not previously installed by the developer, the Applicant must hire a contractor to excavate, tap the water main, install the curb stop and box at the property line and install the water service line from the main to the building. The contractor shall be approved by the District, supply the District with an insurance certification including general liability and worker's compensation and submit a performance bond in the amount of \$5,000.00 prior to excavation. The Applicant is responsible for entire cost of installation, including any expense from the disturbance of asphalt or concrete areas, abutters properties, permits, special equipment and traffic details as needed. All installations will require materials that are approved for use by the North Sagamore Water District. All construction will be completed under the supervision of the District's representatives or its agents. Once the water service is installed and inspected, and all disturbed areas have been returned to their previous state, District personnel will turn on the water service, supply and install a cellar valve and water meter. All work completed by the contractor shall be guaranteed for a period of one (1) year from the date of the water service being turned on.

**Temporary Water Service** - A minimum fee of \$100.00 is to be charged for a temporary service plus a meter will be installed and the amount of water used for this temporary service will be charged.

**Fire Service Connection Fees (unmetered):**

**Initial Review:** \$300.00 – includes internal plan review, fire flow testing and inspection of installation. All engineering is done by the applicant.

<b>Annual Standby Fees:</b>	2" -	\$180.00
<i>(Effective July 2018)</i>	4" -	\$360.00
	6" -	\$648.00
	8" -	\$1080.00

**Regulations:** *Updated April 11, 2023*

1. Applications for water service with proof of ownership must be in the hands of the Commissioners 30 days prior to action by the Board. Forms may be obtained at the Office. If application is made for more than a single unit on a

- single lot, subdivision regulations will apply. No permit will be granted unless property fronts a main. Approved applicants will be valid for 2 years.
2. A two-week notification is needed for installation at which time the installation charge must be deposited with the District Collector. Costs in excess of deposit must be paid in full before water is turned on.
  3. Connection at the curb stop will be made with Polyethylene pipe-tubing or copper tubing of proper size at a five-foot depth or better. The service is to be installed under supervision of the District's employees. Services will not be installed when the ground is frozen.
  4. The Water District Board reserves the right to specify the size and type of pipe and meter dependent upon requirements that may be made upon them by fixtures installed on consumer's premises.
  5. If needed, a pressure increasing system to provide fire flow or other requirements will be the responsibility of the owner.
  6. All services will be metered. A meter will be purchased, installed and maintained by the District and shall not be removed or disturbed by others. All meters larger than 5/8 inch will be purchased by the owner.
  7. In no event will water be supplied to any premises where, through any fixtures or any connection, there is a possibility of mingling the water furnished by the District with water from any other source.
  8. District agents may enter any premises supplied with water by the District at all reasonable hours to examine the water pipes, meters and other fixtures; to install or read meters and to turn on or shut off water. Owners will be previously notified of the intention to install meters. It will be the responsibility of the owner to notify caretakers of such intention.
  9. The Water District employees may at any time shut off water for the purpose of making repairs or changes in piping system or for any other necessary purpose, and may also shut off water upon failure of consumers to observe the regulations as well as failure to pay water bills or service charges. The District shall not be liable for damage caused by shutting off water, for damage caused by any variations in pressure, or loss of water through damaged meters as aforesaid. Notice of intention to shut off water will be given whenever predictable.
  10. Bills will be rendered bi-annually. All bills are due and payable 30 days from billing date. Charge for usage will be billed in January and July and/or at the time of sale of property. Water will be shut off when bills are over 60 days in arrears. Consumers whom the records show to be repeatedly delinquent will be required to pay in advance.
  11. If a water service has to be repaired or replaced from the curb stop to the meter, the work will be done by the owner, but only approved water works

- material may be used and the work must be inspected by a representative of the District before the pipes are covered. Property owners will have ten (10) days from the date the leak is discovered to repair or replace a broken water service on their property. Any property owner requesting to relocate a water service owned by the District must do so at their own expense per new service installation specifications.
12. The District office shall be notified of sale or transfer of property. Bills will be rendered to the known owners who will be held liable for the bill. In no case will the District make any adjustment due to change of agent to remove meters and shut off water of all seasonal properties in the ownership.
  13. The District office shall be notified by the owner or his authorized agent to remove meters and to shut off water of all seasonal properties in the fall of each year and to replace the meter and turn on the water in the spring. Advance notification of two weeks is necessary. Provision must be made for access to remove or install the meter and check cellar valve. Unprotected meters not removed from the premises when houses are closed for the season are retained at property owner's risk. Replacement of a damaged meter will be charged at cost plus labor. Curb stop shut off or turn on shall be done only by an employee of the District.
  14. Meter readings are done bi-annually by the District however it is ultimately the responsibility of the property owner to notify the District if their meter has not been read to either schedule an appointment or to call in the reading.
  15. Office hours of the North Sagamore Water District are Monday through Friday, 7:30 AM to 4:00 PM at 14 Squanto Road, PO Box 133, Sagamore Beach, MA 02562. The office telephone number is (508) 888-1085.
  16. The District shall not be held liable when providing a new service on private property with any repairs necessary to underground utilities and/or road repair (paving and/or flowable fill) as a result of this new service. All costs will be the sole responsibility of the applicant.
  17. The cellar valve installed at the time of a new service installation will be warrantied for a period of ten (10) years after which time replacement or repair of the valve will be the responsibility of the property owner.
  18. The District will not be liable for the repair or replacement of any hardscape, planting or structure within the water main layout, water service layout or hydrant layout that is damaged as a result of the construction or repair of the distribution system, with the exemption of grass, mulch and asphalt paving not pertaining to District Regulation # 16 (new services).
  19. Water Connections Larger than 2": Any water service larger than two inch (2") shall be the responsibility of the applicant to install and maintain at their expense from the tap to the building. If there is a leak within the road layout

- and/or water main easement on a private water service larger than two inch (2"), the District may perform the repair and bill the owner for parts and labor in accordance with NSWDRates and Regulations. This regulation shall pertain to domestic and fire service connections.
20. District customers who do not respond to written requests and/or do not allow District personnel to replace meters, inspect meters or perform cross connection surveys during reasonable hours will be subject to an additional \$250.00 charge on their semi-annual water bill until the District's request is fulfilled. The District will make three written requests; the final request will be sent certified mail as well as hand delivered to the property.
  21. Customers will be billed for the reading on the physical meter head. If there is a discrepancy with the billing system, outside register, touchpad or radio read transponder identification number, the customer shall be responsible for the water usage on the physical meter head.
  22. District customers may request an accuracy test for their meter. District personnel will conduct an onsite inspection and accuracy test. If the customer is still unsatisfied with the accuracy of their meter, they may request the meter be removed and sent to an independent party for further testing. If the meter is found to register over two percent (2%) more water than actually passes through it, the meter will be repaired or replaced. The District will pay for the meter test and the water bill for the current period will be adjusted in accordance with the result of the test. If the meter is found to be accurate, the customer will be responsible for the cost of the test and their water usage. A meter spacer will be installed while the meter is offsite being tested. Upon notification that the meter test is complete, the customer must allow the District to reinstall the meter within three (3) business days of said notification or a \$50.00 per day fee will be assessed to the property until District personnel is allowed access to reinstall the meter.
  23. Property owners or contractors causing damage to the water system due to negligence and resulting in the need for technicians to respond shall be charged for repairs in accordance with District Rates and Regulations, Service Call.
  24. The foregoing rates and regulations are subject to such additions and amendments from time to time as the Board of Water Commissioners may deem necessary. Appeals may be made to the Board of Water Commissioners who reserves the right to grant variances to the above regulations.