

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for North Sagamore Water District

**This notice contains important information about your drinking water. Have someone translate it for you or speak with someone who understands it. **

Our system failed to demonstrate and certify to MassDEP that it met all federal Lead and Copper Rule Revisions (LCRR) requirements by July 1, 2025. Specifically, MassDEP/DWP determined that for the 2024 cycle, the District did not distribute all required Service Line Inventory Consumer Notices to consumers at the physical premise addresses, and the notices distributed did not contain all required federal content and mandatory language regarding a statement of line status, an explanation of lead health effects, steps to reduce exposure, and information about opportunities to verify service line materials.

Safety is our top priority. Although failure to comply with this reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information, including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, GRR, or lead status unknown service line so they can make decisions on what actions they wish to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Please note that boiling water does not remove lead and may instead increase levels, as lead remains behind when the water boils away.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the [MassDEP Lead in Drinking Water Webpage](https://www.mass.gov/lead-in-drinking-water) (<https://www.mass.gov/lead-in-drinking-water>) or contact your health care provider.

What is being done?

Following an extensive records search and field verification program, the District successfully reclassified 762 formerly "Unknown" service lines to Non-Lead status, leaving a remaining balance of 340 Unknown service lines. To correct the 2024 administrative and delivery gaps, the District distributed updated, fully compliant notifications containing all missing mandatory federal language on December 15, 2025, and submitted the formal certification to MassDEP on January 29, 2026. To fully resolve this compliance matter and close the record with MassDEP, the District is currently distributing this Tier 3 Public Notification to all consumers. To guarantee receipt, notices are being sent via standard mail to billing addresses and hand-delivered directly to physical locations where standard mail delivery is unavailable. With the distribution of these notifications, the District has completed all required corrective actions.

For more information, please contact the Water Superintendent at 508-888-1085 or visit the office at 14 Squanto Road, Sagamore Beach, MA, 02562.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

This notice is being sent to you by North Sagamore Water District. PWS ID#: 4036002

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